**Mykola Hrytsay**

Saskatoon, SK S7K 2K1

+1 437-219-4273, email: nikobusiness144@gmail.com

**SUMMARY**

Friendly and reliable customer service professional with over 3 years of experience in fast-paced environments. Skilled in handling customer inquiries, operating POS systems, managing stock, and ensuring a positive shopping experience. Seeking a full-time position in retail or customer service to contribute excellent communication skills, attention to detail, and a strong work ethic.

**Skills**

* Customer service: Friendly communication, problem resolution, client support
* POS systems: Cash handling, card payments, returns, and exchanges
* Retail operations: Stocking, inventory, shelf organization, cleanliness
* Fast learner with strong attention to detail
* Team-oriented and punctual
* Able to work in fast-paced, high-pressure environments
* Fluent in English, Ukrainian, Russian
* Сomputer skills: MS Office, AI, basic Python

**PROFESSIONAL EXPERIENCE**

**Foreman Assistant** **(Landscaping)** Dec 2024 – May 2025

AHS Action Home Service, Toronto, Canada

* Assisted in landscaping projects
* Operated power tools such as a cordless drill, an angle grinder, a circular saw, a jackhammer, a hammer, and a crowbar
* Operated Bobcat mini skid steer loader for soil moving and grading
* Endurance work, 12-hour shifts

**Snow removal** **worker**

* Shoveled snow with a shovel and a snow Blower.
* Oversaw the process and remained in charge during the supervisor's absence.

**Postal Service Assistant**  Jun 2024 – Oct

MEEST Post Company, Toronto, Canada

* Operated the cash register and processed payments.
* Received parcels and entered data into the system.
* Assisted customers with postal services and inquiries.
* Ensured accuracy in labeling, packaging, and documentation.

**Sales Associate**   
Palma Women's Clothing Shop, Ukraine 2019 – 2022

* Delivered outstanding customer service, assisting customers in selecting products that matched their preferences and needs.
* Maintained deep knowledge of the product range to provide accurate recommendations and enhance customer satisfaction.
* Managed daily transactions, including cash handling, returns, and exchanges, ensuring smooth and efficient operations.
* Restocked and organized inventory to ensure a well-presented sales floor.

**EDUCATION** Bachelor of Laws**,** Uzhhorod National University, 2022